

Terms and Conditions of Booking Achard Holiday Lettings

Having checked that the dates of your holiday are available please email (ailen@achardholidaylets.co.uk) or telephone me (01571 855 360) to reserve your holiday. I will confirm that your accommodation and dates are being held in your name for SEVEN days pending receipt of your deposit.

- £150 non-refundable deposit, upon booking.
- The balance is required 8 weeks prior to arrival. In the event of cancellation of your booking less than 8 weeks before your holiday the balance can only be refunded if I manage to re-let the property for that week. You are strongly advised to take out holiday insurance. I reserve the right to re-let the property if the balance is not paid by the date required.
- If a booking is within eight weeks of arrival, then payment is required in full, at the time of booking.
- Strictly no smoking anywhere within the house.
- I regret that I am unable to accept any pets.
- Arrival between 4 pm and 7 pm, (day of arrival), and departure by 10.30 am (day of departure), please. If you are going to arrive late, please telephone to advise before 6 pm.
- Please be environmentally friendly; switch off lights and only heat when required, recycle bottles/paper etc. where possible, and save water.
- Linen and towel costs are included in the price.
- If staying for a two week period, or more, then a change of linen is available.
- The owner of Achard is not liable to you or any third parties for any accident, damage, loss, injury expense or inconvenience, which may be suffered, incurred, arise out of or is in any way connected with the rental of Achard.
- The number of persons occupying the house must not exceed that stipulated in the brochure or on the website.
- The accommodation let is to be used for the sole purpose of a holiday and the hirer shall not sub-let the premises or any part thereof.
- The hirer of the property shall undertake to prevent any member of his/her party from causing a nuisance or disturbance to other residents or occupiers and to ensure that the property is left secure when unoccupied.
- The tenant will keep the property and all furniture, equipment and fittings in or on the property in the like state of repair and good condition and cleanliness as at the commencement of the let and will make good any damage, breakage or loss that may occur during the let.
 - Right of entry is reserved at all reasonable times for the purpose of inspection or to carry out necessary repairs and maintenance.
 - If Achard becomes unavailable or unusable, for whatever reason, prior to the date of your booking, then my obligation to you is: a) to endeavour to find you a suitable alternative property, or, failing that, b) to reimburse you for any monies paid.

I reserve the right to refuse entry to the entire party, or to terminate the stay, without refund, if any of these conditions are not complied with.

Every effort will be made to ensure you have an enjoyable stay; however, things can't always be 100% perfect. Please let me know immediately if this is not the case, and I will endeavour to rectify, wherever possible.